CommonSpirit Health and LA Recuperative Care Learning Network Collaboration

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One Year Later...

- Ongoing partnership and collaboration with our internal Community Health partners, Recuperative Care providers and Payers
- Participating in the upcoming ADL in Recuperative Care Pilot funded by Kaiser
- Joint Operating Committee (JOC) meetings w/ Payers to understand CalAIM (CSB and ECM) resources available; hospital staff need to be aware of the many resources available for patients
- Presumptive Eligibility Pilot July 2023 with LA Care and Horizon; need for more payers to honor Presumptive
 Eligibility
- Better understanding of what data payors and recuperative care providers are collecting how how it's being used for evaluation.
- Improved coordination between recup operators and other Community Supports and ECM Providers to improve coordination of services
- Need for a universal referral form (1 page) or consideration of an electronic referral platform (many of Community Supports not linked to CarePort)
- Need for ADL and mental health support for PEH in Recuperative Care settings (support for Recuperative Care providers to accommodate higher acuity need patients (i.e. isolation)



Recuperative Care Presumptive Eligibility Pilot Project July 2023 LA Care - Horizon Recuperative Care Center - CommonSpirit

Participating Hospitals

St. John's Regional Medical Center

St. John's Hospital Camarillo

Northridge Hospital Medical Center

Glendale Memorial Hospital

California Hospital Medical Center

St. Mary Medical Center - Long Beach

St. Bernardine Medical Center

Community Hospital San Bernardino

Participating Recuperative Care Center

Horizon Recuperative Care Center



Recuperative Care Presumptive Eligibility Pilot Project LA Care - Horizon Recuperative Care Center - CommonSpirit

Eligibility Criteria

- L.A. Care Medi-Cal (MCLA) Member
- Homeless or have unstable housing and/or lack of support in housing

AND

 Need to heal from an injury or illness (including behavioral health conditions) and have a condition which would be exacerbated by an unstable living environment

Not eligible if any of the following apply:

- Requires higher level of care
- Not psychiatrically stable and/or is cognitively impaired
- Recently combative, aggressive and/or threatening towards staff or other individuals
- Active infectious disease that requires isolation (i.e. tuberculosis,
 C. Diff or MRSA)





ADMISSION CRITERIA and REFERRAL PROCESS

Admission Criteria

- · Homeless/becoming homeless/lives in an inappropriate post-hospitalization setting
- · Medically and psychiatrically stable at discharge
- · Alert and oriented to name, date, location and situation
- · Able to independently complete all daily activities
- . The patient is able to self-administer medication with staff oversight
- The patient is continent of both bladder and bowels (If incontinence garments are used, the patient must be able to change them independently)
- · DME devices may be accepted, provided:
 - The patient has the ability to use them independently and safely, including transfers to toilet and other similar activities
 - A minimum ambulation distance of 100 feet has been reached prior to hospital discharge, with or without DME use.

Exclusion Criteria

- · Unable to transfer or perform ADLs
- · The cognitively impaired
- · Patients with active tuberculosis/C-DIFF/MRSA of sputum
- · Meets admission criteria for SNF/LTC
- Stage 3 or higher decubitus ulcers and cardiac EF % <30
- · Unwillingness to abstain from active substance abuse
- · Combative or aggressive behavior towards staff or other patients
- Patients actively detoxing will need to be stabilized prior to referral

Recuperative Care Presumptive Eligibility Pilot Project LA Care - Horizon Recuperative Care Center - CommonSpirit

- Meetings with LA Care and Horizon Recuperative Care June 2023 to develop pilot project workflow
- June 2023: Communication regarding pilot sent out to Hospital Executive Leadership, CC Leadership and CC Teams.
- Hospital submits referral directly to Horizon Recuperative Care Center.
- Horizon responsible for screening to ensure the patients are appropriate/eligible for Recuperative
 Care services.
- Horizon completes LA Care Prior Authorization Request Form and requests authorization retrospectively.
- Monthly check-in with LA Care and Horizon Recuperative Care Center to share learnings and feedback
- ED Pilot quick turnaround, limited data available (i.e. PT), post acute need set up (ie DME)
- Need for ADL support to fill gap



Recuperative Care Presumptive Eligibility Pilot Project LA Care - Horizon Recuperative Care Center - Northridge Hospital Medical Center Experience Experience

- Social Worker Consultation Requests for patients experiencing homelessness Jan Dec 2022: 1470
- Social Worker Consultation Requests for patients experiencing homelessness Jan Dec 2023: 1624
- Preliminary data for 2024 suggests continued increase in patients served
- Significant time saved by Social Work team obtaining authorizations and completing paperwork
- Reduced avoidable days waiting for authorization and secondary reviewer
- Streamlined process expanded to inpatient stays and other medi-cal providers
- Noticeable decrease in readmission of patients experiencing homelessness, and increase in follow-through with scheduled appointments, follow-up appointments, medication adherence.
- Further need for ADL support and integration of ECM / Housing Agencies



Thank you

