

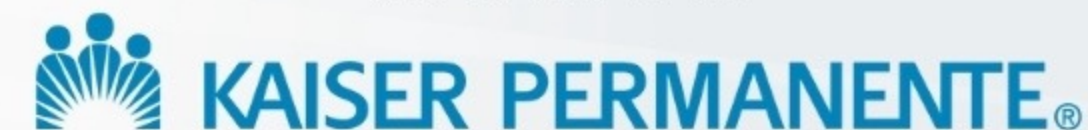
Recuperative Care Services A 2023 Retrospective

Tiffany Hayes, Social Services Manager- Recuperative
Care, LA Care Health Plan



2024
CALIFORNIA
Recuperative Care
SYMPOSIUM
SEPTEMBER 12-13 ★ SACRAMENTO

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Recuperative Care Services

- ✓ Offers **direct access** to our Recuperative Care Providers and a presumptive eligibility process to help facilitate access.
- ✓ Helps support our Recuperative Care Network and referring entities by offering **technical support**.
- ✓ Embodies a *whole person care* approach by helping make **connections** across our Community Supports Programs.
- ✓ Offers our Recuperative Care Network **monthly case conferences** and **quarterly provider meetings** to offer **transitions of care support, trainings and education** on various medical benefits.

Redesigning Recuperative Care Services

LA Care Health Plan, 2024

Redesigned processes that



1. **Lower admission threshold:** by eliminating skill need criteria and allowing recuperative care providers identify qualifying members and admit under presumptive eligibility.



2. Foster **partnerships** with hospitals by adopting workflows that allow hospitals and referring entities work directly with LA Care's Recuperative Care Providers to find an accepting facility and transfer under presumptive eligibility.



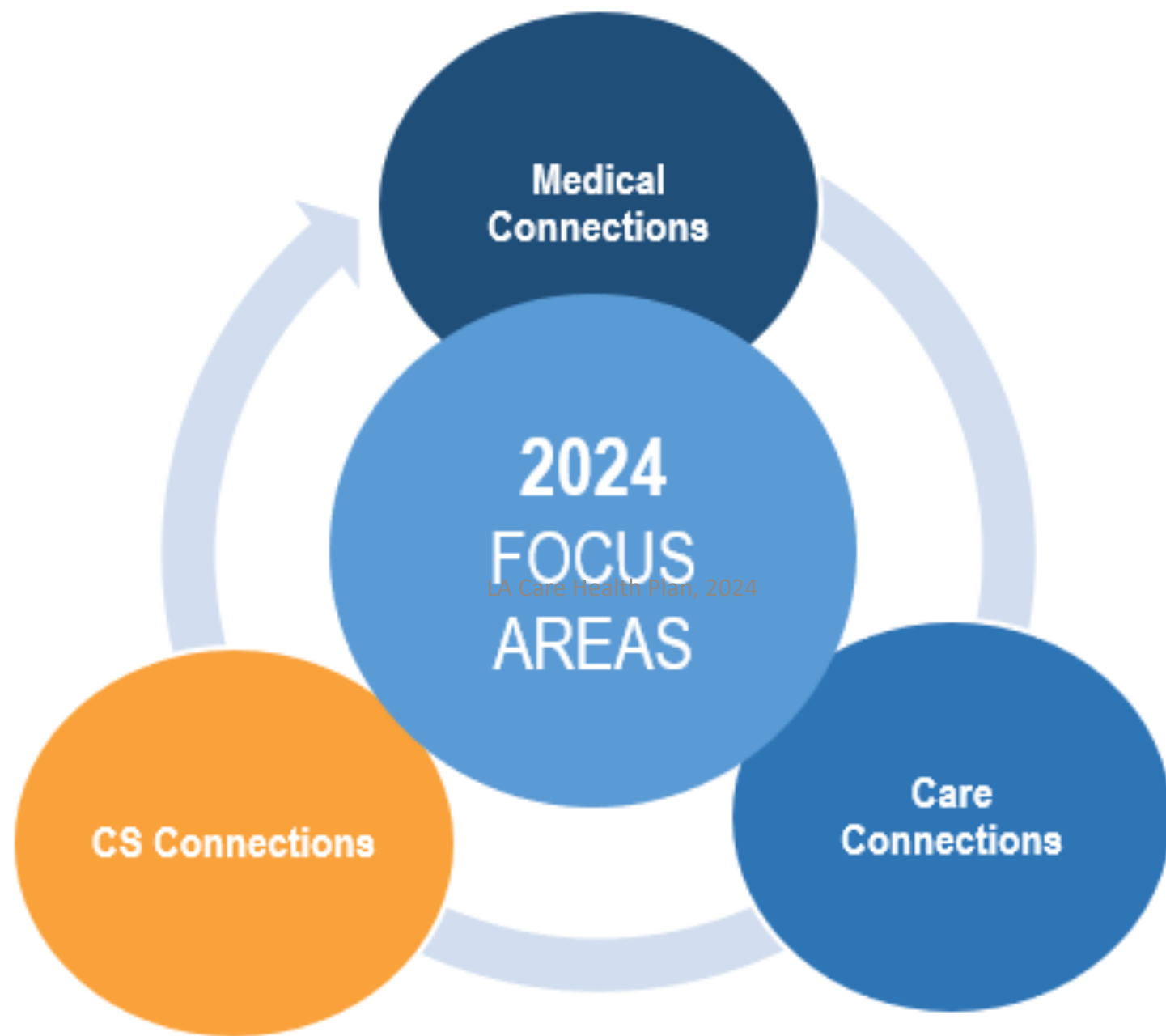
3. **Open referral pathways** to include emergency room, justice involved system, and behavioral health populations.



4. Help support referring entities by applying a **risk stratifications** with 24 and 48 hour turnaround times to prioritize referrals based on referring pathway.

Planning for the near term: Focus in 2024

Executive Summary



Medical Connections

Develop connections to field medicine services.

Care Connections

We will collaborate closely with our Recuperative Care Providers and Short-Term Post-Hospitalization providers to ensure there is a transition plan to refer into each other's programs. Encourage adoption of additional Community Supports programs that can be added to Recuperative Care Programming.

CS Connections

We will match Recuperative Care providers to local ECM and Housing Navigation providers.



Milestones: Spotlight



Total number of days approved since inception:

LA Care Health Plan, 2024

114,725

Total \$ of Recuperative Care Services Provided

\$18,711,766.89

Success

LA Care Health Plan, 2024



Resources



LA Care Health Plan, 2024

Recuperative Care Facility Information			Does the Recup Facility accept members of the population(s) listed below?										Facility Capacity and Admission Requirements										
Recuperative Care Facility	Point of Contact	Email	Contact Information	Sex Offenders	Alcohol	Violence Crime	Mental Health	Substance Abuse	Members who require higher level of care	Members with psychiatrically fragile	Members with chronic/complex/ongoing medical conditions	Members who have recently been discharged from residential care	# of Beds at Facility	Are able to accept bariatric bed?	Max Weight Limit	Level of Care Required Prior to Admission	Medication Supply # of Days Required	Most recent history/notes documentation updated	Intensive Accepted without Collaboration	Transportation Provided to Recup Site	Minimum Acute/Inpatient/Outpatient Required	Do providers allow members to use facility before admission?	Comments
Golden Gate	Anthony Wilson	awilson@goldengatecc.org	Website: www.goldengatecc.org Address: 1110 Franklin Blvd., San Francisco, CA 94133 Phone #: 415-775-1130	Yes	Yes	Yes	Yes	Yes	No	No	Yes	No	25	See Comment	N/A	See Comment	Max 7 days	See Comment	No	Yes	50 ft	No	HIPAA: If the pt is discharging from an inpatient stay, we would require the most recent HIPAA release from the community, we would require the most recent notes and HIPAA release. Bed - we have beds up to 500 pounds. The accommodations of a bariatric bed would depend on our capacity/level. Regarding column D-F, usually the HIPAA does not state this information. We find out once the patient is admitted to us and they advise us that they have to contact their prior provider to provide their address.
Haber	Glenn Delaplane Ashley Delaplane	G.Delaplane@habercare.org Ashley.Delaplane@habercare.org	Website: www.habercare.org Address: 1110 Franklin Blvd., Mission Viejo, CA 92690 Phone #: 949-438-1000	See Comment	See Comment	See Comment	See Comment	No	See Comment	See Comment	See Comment	No	30	Yes	Case by case	Yes	30	Within 30 days	None	Yes	0, they need to be able to transfer	Yes	Case by Case / All of our beds are bariatric
MOHA	Alex Mitchell Early Miranda	alex@recuperativecare.org emiranda@recuperativecare.org	Website: www.recuperativecare.org Address: 2810 65th Street East, Fort Lauderdale, FL 33322 Phone #: 954-587-0100	No	Yes	See Comment	Yes	No	No	No	Yes	Yes	60	Yes	500	No	30	Between 30-60 days	No	Yes	20	Yes	Violence Crime - Case by Case Bariatric Bed - can accept once bed has been authorized and delivered prior to member's arrival
Marlowe	John Conner Alicia	jconner@marlowecare.org alicia@marlowecare.org	Website: www.marlowecare.org Address: 10000 S. Vermont Avenue, Los Angeles, CA 90068 Phone #: 310-576-0000 Address: 10111 Vermont Avenue, Los Angeles, CA 90068 Phone #: 310-576-0000	See Comment	See Comment	See Comment	Yes	Yes	See Comment	No	See Comment	No	48	Yes	180 lbs/ 150 kg, if a bariatric bed is not ordered from a DME provider.	Yes	25-30	Between 30-60 days	Individuals with active tuberculosis, COVID-19, or COVID-19 are not accommodated. MRSA will be evaluated on a case-by-case basis with consideration to risk mitigation and isolation room availability.	See Comment	100 ft	Yes	See Offender (200) - able to accommodate individuals who are 400 lbs or less, whose offenses are not within the past 10 years, of a bariatric nature, and/or including a minor. Furthermore, can not have a primary diagnosis of PTSD or less. Will require case-by-case. Bariatric - able to accommodate individuals whose offenses are not within the past 10 years. Will evaluate case-by-case. Violence Crime - able to accommodate individuals whose offenses are not within the past 10 years. Will evaluate case-by-case. MRSA - able to accommodate individuals who require MRSA, that are enrolled with a provider who would be providing care that is beyond the limitations of MRSA. Will evaluate case-by-case. Cognitively Impaired - able to accommodate and cognitively impaired individuals. Will evaluate case-by-case. Bariatric Bed - based on availability of room size and must be authorized and delivered prior to patient arrival. Transportation - Willing to accommodate in limited situations for special circumstances, with admission notes.
Humane Foundation	Jennifer Perez Stephanie Lopez Diana Clark	jenniferperez@humane.org steph@humane.org	Website: www.humane.org Address: 11000 Wilshire Blvd., Suite 1000, Los Angeles, CA 90025 Phone #: 310-551-1000 or 310-551-0500	No	No	See Comment	Yes	Yes	No	No	No	Yes	40	Yes	400	No	Hospital admit - 30 days 60 discharge - 7 days	Within 30 days	No	No	No	Yes	Violence Crime - depends on how long ago and what crime was committed. This is a case by case basis. Bariatric Bed - can accept once bed has been authorized and delivered prior to member's arrival
IMP	Nicholas Corrao Crista Foster Megan Propper	NCorrao@imp.org CFoster@imp.org MPropper@imp.org	Website: www.imp.org Address: 10121 Wilshire Blvd., Los Angeles, CA 90024 Phone #: 310-450-7300	See Comment	Yes	Yes	Yes	See Comment	No	No	Yes	No	60	Yes	375	Yes	30	Within 30 days	No	Yes	100 ft	Yes	See Offender - We accept sex offenders but not if it involved children due to facility being near preschool. Bariatric Available - For services around, we allow actual service animals but emotional support animals would be a case by case basis. Bariatric Bed - We have three over bariatric beds. Regular beds hold up to 300lbs and our bariatric beds up to 600lbs. We don't take anyone over 475lbs typically, (case by case) for safety reasons.
COLARC	Crista DeRose Crista Barrios	cdeRose@colarc.org cbarrios@colarc.org	Website: www.colarc.org Address: 10000 Wilshire Blvd., Los Angeles, CA 90024 Phone #: 310-450-7300	No	No	No	See Comment	No	No	No	No	No	15	No	300	No	30 days	Within 30 days	No	Yes	60 feet	Yes	Minimal Health - Members with mental health conditions are assessed on a case by case basis
MOHA	Eloise Wilson Virginia Adams	ewilson@moa.org vadams@moa.org	Website: www.moa.org Address: 10101 Wilshire Blvd., Los Angeles, CA 90024 Phone #: 310-551-1000	Yes	Yes	Yes	Yes	Yes	See Comment	Yes	Yes	Yes	42	Yes	375	Yes	7 days	Between 30-60 days	No (up to 300 lbs, however they vary later)	Yes	100 independent/ Must be able to transfer for all self care	Yes	MRSA - Writing to member packets that may require higher level of care.
MOHA	Megan Parsons	MParsons@moa.org	N/A	Yes	Yes	Yes	Yes	Yes	No	No	See Comment	Yes	60	Yes	300	No	30	Between 30-60 days	No	No	200 feet (with use of comm chair)	No	See Offender: Depending on circumstances, some of our facilities may not be an appropriate placement option. Will require provider approval to allow an appropriate placement where applicable. Cognitive Impairment: Members must be alert/oriented at Bariatric Beds: Depends on facility, not all MOA are able to accommodate. Need to arrange the bariatric bed delivery to the site prior to member intake for placement.
MOHA	Daisy Leon Juliana Perez	daleon@moa.org jperez@moa.org	Address: 6100 Wilshire Blvd., Suite 1000, Los Angeles, CA 90028 Address: 10101 Wilshire Blvd., Suite 1000, Los Angeles, CA 90024 Phone #: 310-551-1000	No	No	No	Yes	No	No	No	Yes	Yes	30	No	275 lbs	No	3 Days	Within 30 days	No	Yes	50 ft	No	Minimum Acute/Inpatient as long as patient is able to conduct daily ADL's and transfer from bed to chair independently

- https://www.lacare.org/sites/default/files/la5680_lac_recuperative_care_provider_contracted_network_202407.pdf