

Sanctuary in Transition: Hospice Care for the Homeless

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2024

CALIFORNIA
Recuperative Care
SYMPOSIUM

SEPTEMBER 12-13 ★ SACRAMENTO

PRESENTED BY



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THE MISSION

Providing medical respite and end-of-life care for people experiencing homelessness.



Subject Matter Experience

My Journey

- From volunteer to Executive Director: A personal connection to hospice
- 7.5 years at The INN Between: Hands on experience in every role
- In-depth understanding of challenges and successes

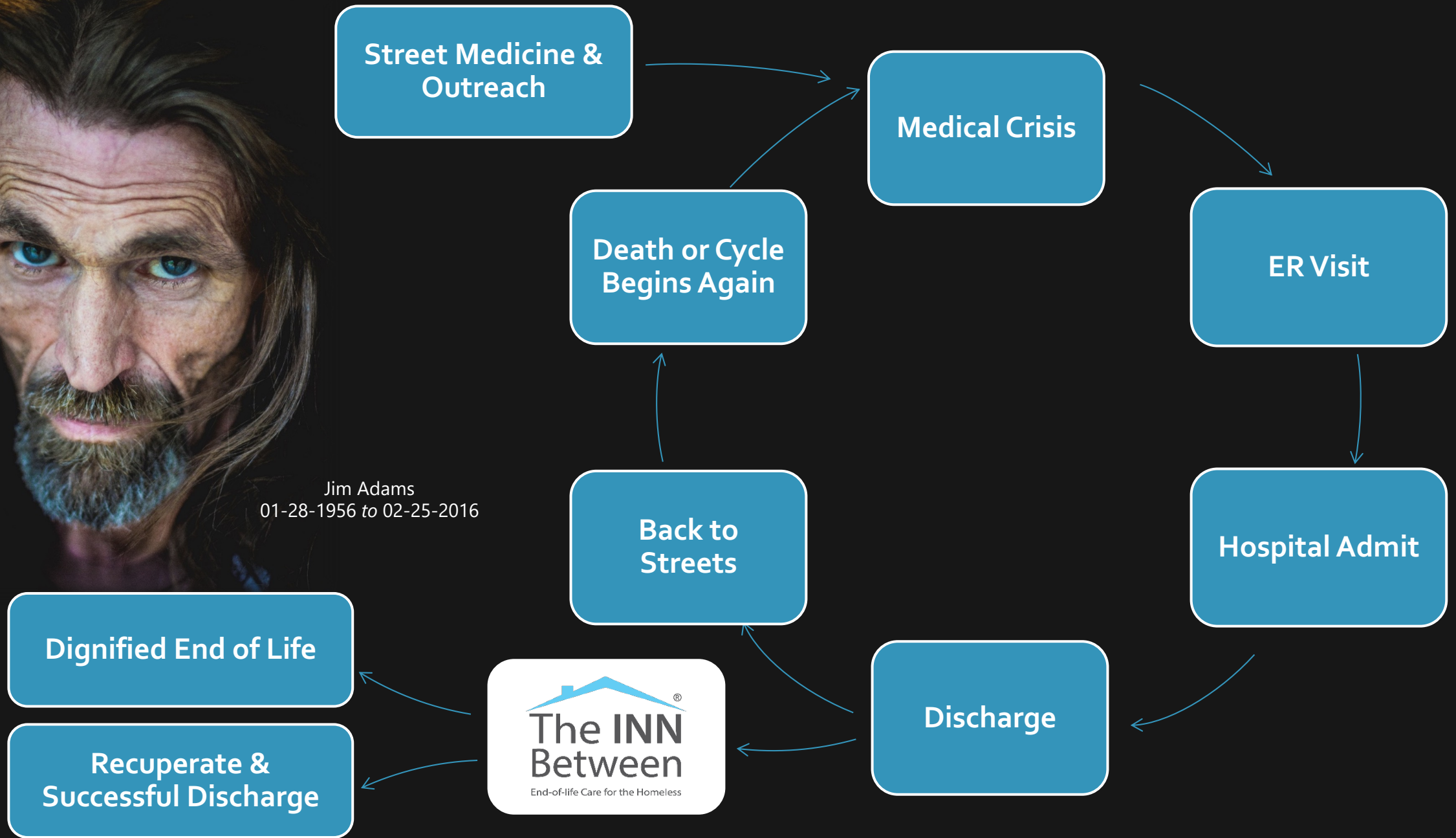


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Jim Adams
01-28-1956 to 02-25-2016



Hospice: Premise for Delivery

Diagnosis of Life - Limiting Illness (< 6 mo.)

1. 

Location To
Deliver Care

2. 

Personal Support
System

3. 

Financial
Mechanism

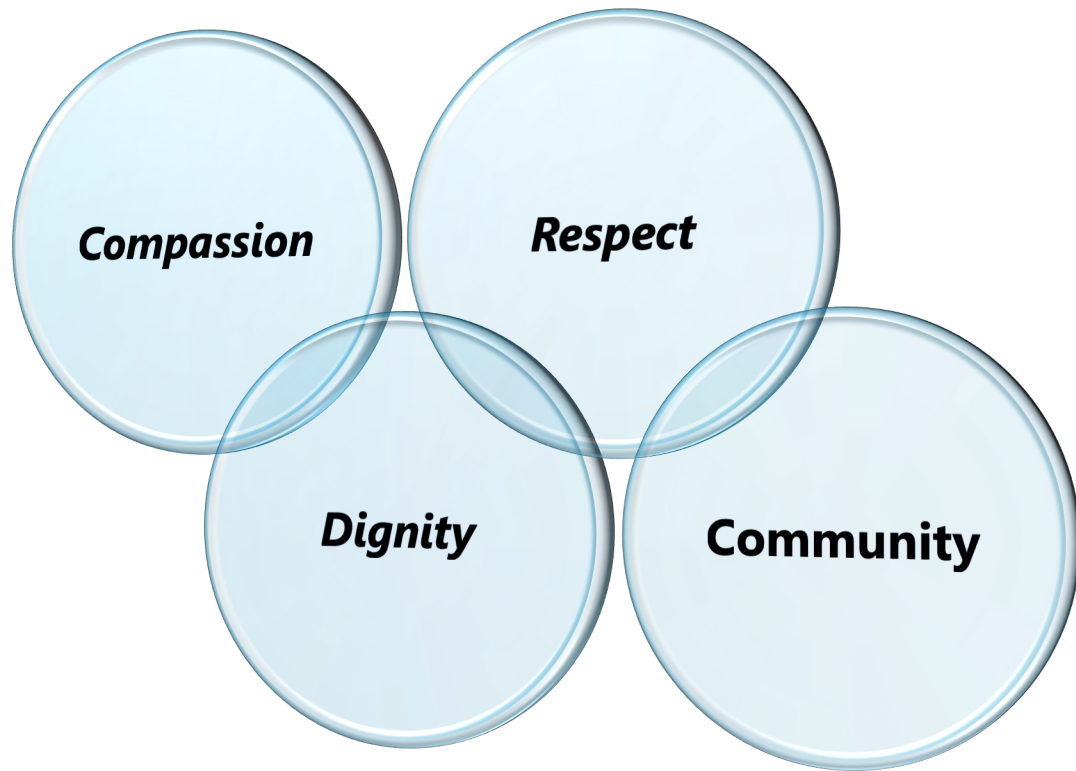


Hospice Delivery


The **INN** Between[®]

We Provide

Access to safe medical housing,
basic needs, and critical
healthcare, through the lens of:



Types of Care

HOSPICE CARE

- We provide a "home" that enables persons experiencing homelessness to gain access to professional hospice care from state-licensed hospice agencies.
- To date, we have helped **140 residents** experience death with dignity in a home and not the streets.

MEDICAL RESPITE CARE

- **We help clients recuperate from an acute medical condition with treatment plans** ensuring that their care is appropriate, effective and comprehensive.



Staff and Volunteers Provide

3 Meals a day

Activities

No One Dies
Alone Program

Salon Services

Life Skills

Laundry

Chaplain and
Spiritual Care

Compassionate
Care

Innovations and Best Practices

- Developing and Implementing Strategies
- Integrating hospice services within recuperative care
- Collaborative efforts with hospice agencies
- Lessons learned and evolving approaches



Collaborative Efforts

- Partnerships with hospice agencies, shelters, community resources
- Creating a seamless continuum of care for homeless individuals at end of life
- Addressing medical, social and emotional needs



Dollars and Cents

Utah



- Cannot bill for Medicaid/Medicare
- Ineligible for shelter, housing, or substance use Funding
- Predominately funded by grant writing and private/individual donations
- FY24 Revenue \$1.8 million
- FY24 Expenses \$1.9 million
- 87% Direct Program Expenses

Lower Costs, Better Outcomes

*Based on Data Collection by The INN Between



↘ **24%**

Medicare Cost
per Enrollee

\$47,110

Saved in medical
costs per patient
each year*



↘ **30%**

Hospital Readmissions &
Emergency Room Visits

\$6,406,960

Saved FY23/24



↗ **92%**

Follow-up Appointment
Attendance*

\$30.5mil

Saved by local hospitals
since inception...2015

\$24-99K

Saved by
taxpayers,
per person
per year.

91.44%
Decrease in
Hospital
Utilization



*How'd we
get this
data?*

Partnerships

Data
Collection

Fellows &
Interns

	FY 22-23 YTD	FY 23-24 YTD
Ttotal Clients Served, Unduplicated	136	201
Male	104	158
Female	29	41
Transgender, Not Singularly, Questioning	3	2
Veterans Served	9	6
Ages 18-61	97	132
Ages 62+	39	69
End-of-Life Clients (EOL)	33	32
Hospice Care	28	29
Palliative Care	5	3
Residents with Cancer Diagnosis (EOL ONLY)	14	13
Deaths with Dignity	15	21
Days of Care (for EOL)	761	1,167
Average Length of Stay for End of Life Clients	96	43
Acute Condition Resolved (EOL-Hospice) Miracles	0	8
Medical Respite Clients (MR)	103	169
General Medical Respite	88	147
Residents w/ Cancer Treatment as the Need	11	22
Average Length of Stay for Medical Respite	114	75
Acute Condition Resolved (MR Only)	43	55
Clients Exited to Permanent Housing	31	50
Total Days of Care	14,442	15,354

23/24 Resident Demographics

July 1, 2023 – June 30, 2024





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Darren Ray – Miracle.

The INN Between[®]

MONDAY
AUGUST 5, 2024
11:45 AM
THE INN BETWEEN



HONOR
DIGNITY
RESPECT

Mike Zupo 

June 8, 1960 to August 1, 2024

Dignity and Honor

- Honor Line called once the mortuary arrives.
- Memorial at House Meeting – Candle lighting, moment of silence, speaking from volunteers, residents, staff, and sometimes family.
- Social media announcement, obituary, memorial, name etched in stone, and memories in our hearts.
- Twice a year, TIB will celebrate the lives of all residents who have died in the previous 12 months at our Annual Fundraising Events.
- Participation in the Annual Homeless Persons' Candlelight Vigil.


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Grieving as a Community

140
Dignified
Deaths

Average age
is just 62



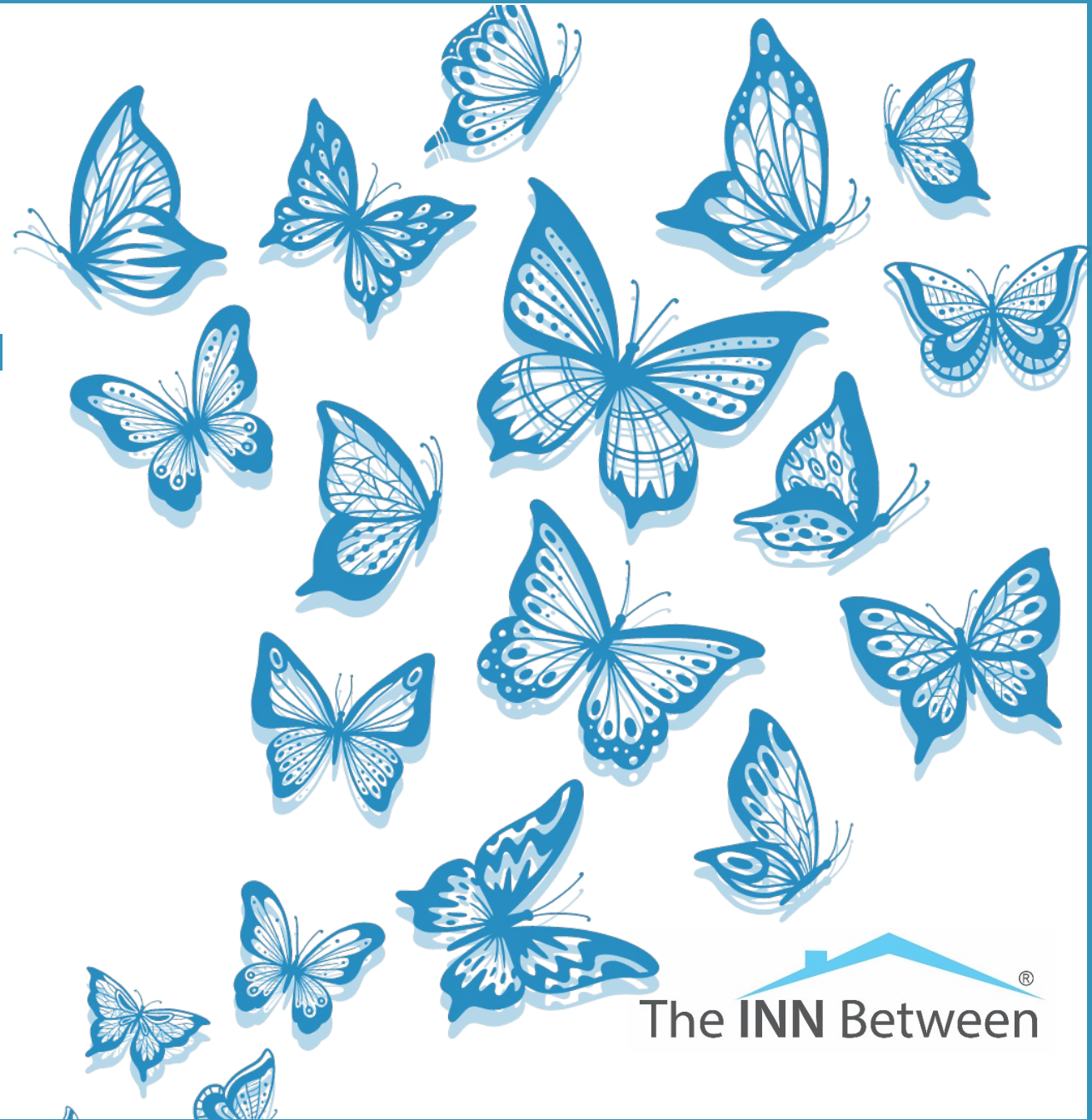
Empathy and Understanding

The INN Between recommends using lived experience experts who can empathize deeply with the residents simply because they have walked similar paths.

This empathy creates a supportive environment where residents feel understood and respected.

Key Takeaways

- Importance of cross-organizational collaboration (no one can do this alone!)
- The role of The INN Between in pioneering new approaches and our willingness to share wins and setbacks
- Call-to-action: This is needed in every community





QUESTIONS?