

Meeting People Where They Are

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NATIONAL
HEALTH CARE
for the
HOMELESS
COUNCIL

HCH2024

PHOENIX, AZ • MAY 13-16, 2024



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A group of five diverse healthcare professionals, including two men and three women, are standing in front of a large brick building with many windows. They are all smiling and looking towards the camera. The man on the far left is wearing dark scrubs and has a stethoscope around his neck. The man next to him is wearing green scrubs. The woman in the center is wearing a green t-shirt with 'RUSH UNIVERSITY' printed on it and a denim jacket. The woman to her right is wearing a black long-sleeved shirt with 'RUSH' on it. The woman on the far right is wearing a grey t-shirt under a dark jacket. All of them have identification badges hanging from their necks. The word 'WELCOME' is overlaid in large white letters across the center of the image. There is a decorative green geometric pattern on the right side of the image.

WELCOME



Land Acknowledgement

The City of Chicago is located on land that is and has long been a center for Native peoples. In Chicago and at RUSH, we live and work in the land of Peoria, Miami, Kickapoo, and Potawatomi Nations. We acknowledge all Native peoples who came before us and who we continue to contribute to our City.





Meeting People Where They Are:

Community Based Interprofessional
Collaboration to Support People
Experiencing Homelessness

May 13-16, 2024



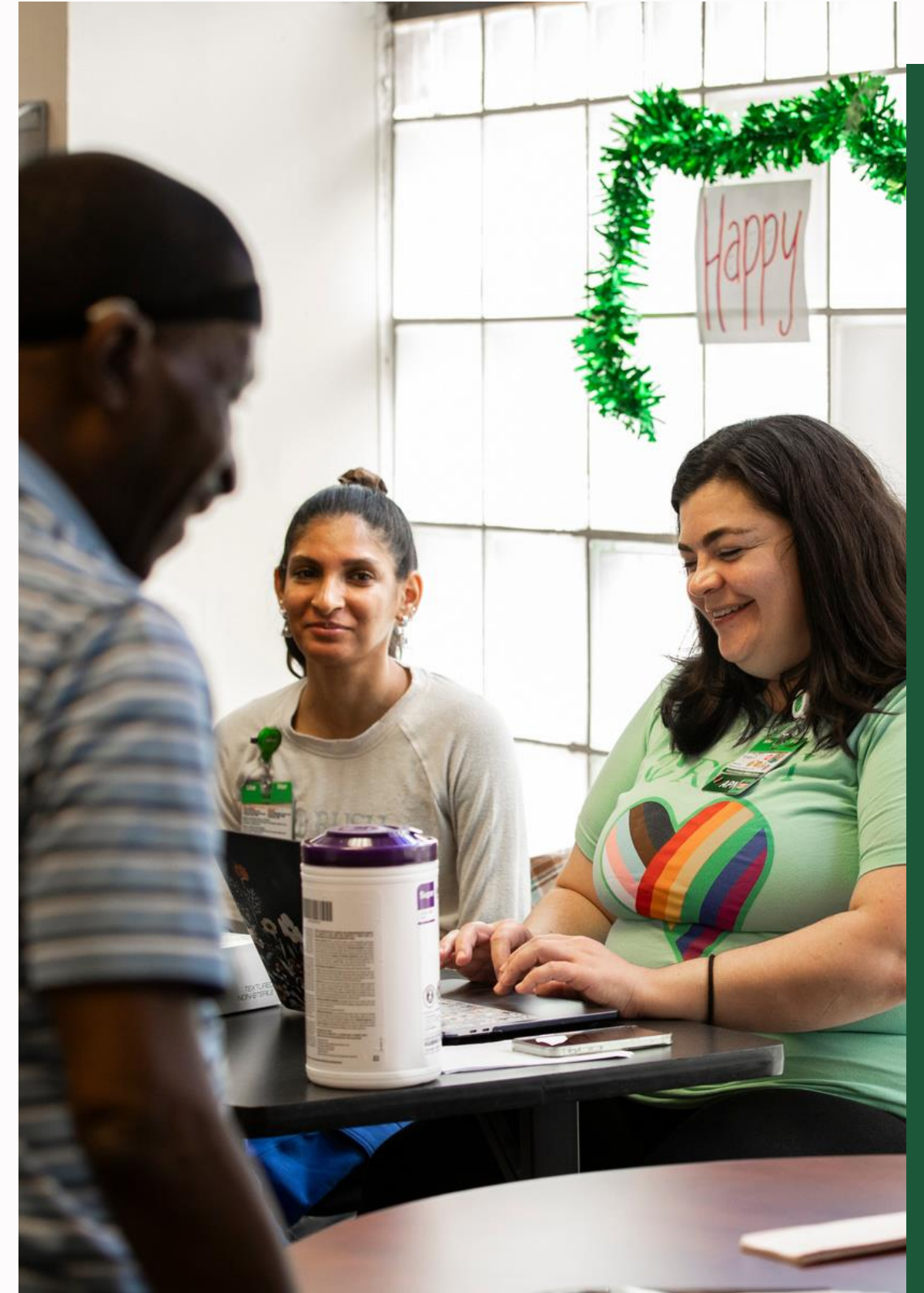
Karen J.
Lui, MD

Pediatrician and Co-Medical Director
KidsShip, The Center to Transform Health and Housing
Assistant Professor, Department of Pediatrics



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OBJECTIVES

What you will learn during this session.



Collaboration

Describe the formation of an interprofessional center of strategic collaboration



Innovation

Discuss innovative care models to address health disparities in people experiencing homelessness or vulnerably housed



Problem Solving

Identify three potential solutions for barriers to health care among people experiencing homelessness or vulnerably housed

RUSH System for Health

Chicago, Illinois

01

Locations

RUSH COPLEY, RUSH OAKPARK and
RUSH UNIVERSITY MEDICAL CENTER

02

RUSH Mission

To improve the health of the individuals
and diverse communities we serve
through the integration of outstanding
patient care, education, research and
community partnerships.

03

Health Equity Strategy

Recognizing the injustice of health disparities, Rush
University System for Health became one of the first
academic health systems to make health equity a
strategic priority and established the RUSH BMO
Institute for Health Equity.

04

Social Work and Community Health

With the goal of helping people to manage
their health and wellness, and lead a fulfilling
life.



Prior to Covid-19

KidsShip



Kids Shelter Health Improvement Program

College of Nursing



Faculty Practice Service Teams

RCSIP



Rush Community Service Initiatives Program

At the Start of Covid-19

CHHRGE



[The Chicago Homelessness and Health Response Group for Equity](#)

Mobile Testing and Vaccination Team



[Funded by The Chicago Department of Public Health](#)

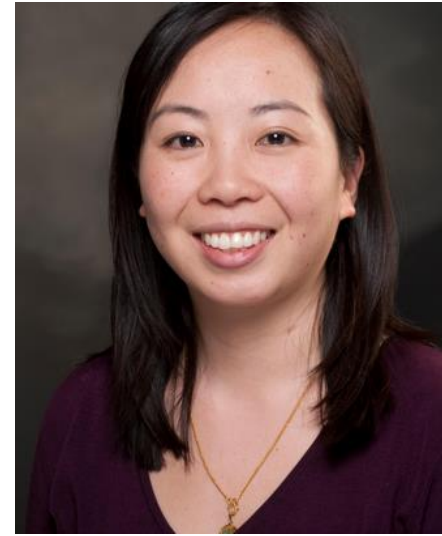
Covid Isolation Center



[In Partnership with A Safe Haven](#)

Meet Our Team

We believe in an interdisciplinary and multi-specialty approach within our team.



Karen Lui, MD
Co-Medical Director



Terry Gallagher,
DNP, APRN, FNP-BC, CNL
Director of Nursing



Amanda Bradke, MD
Co-Medical Director



Laura Pabalan, MD
Co-Medical Director



Eugenia Olson,
M.Ed., LPC
Program Manager



Lizzi Chandler,
MSW, LCSW
Social Work Manager



Suzanne Dibattista,
MD
Pediatrician



James Rohde, LCSW
Social Worker



Kyle Brand Padilla, LCSW
Social Worker



Divya Gupta,
MD
Pediatrician



Erica Jackson
Community Health Worker



Stephen Wriath-Offord, RN

Our Executive Support Team

We believe that an interdisciplinary, multi-specialty approach is critical.



David Ansell, MD, MPH



Robyn Golden, MA, LCSW



Elizabeth Davis, MD



Sharon Gates, DSW



Steven K. Rothschild, MD



68,448

Homelessness in Chicago

According to the data from the Chicago Coalition for the Homeless [Report](#), this is the number of people that experienced homelessness in 2023.



MISSION

We are dedicated to providing comprehensive, person-centered health and social care services to people experiencing homelessness in Chicago, with a focus on improving health outcomes and promoting housing stability.

Through collaboration, advocacy, and innovation, we strive to address the root causes of homelessness and advance health and housing equity in our city.



Holistic health improvement model: four-prong approach

Our holistic health improvement model employs a four-pronged approach: comprehensive health and social care provision, advocacy and collaboration for systemic change, education and training to empower healthcare professionals and communities, and consultation with individuals with lived experience as co-designers.

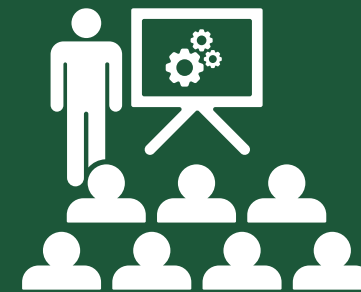
Health & Social Care Provision



Advocacy & Collaboration



Education & Training



Co-Designers



By the Numbers



Relationship building is just one component of providing care. Meeting people where they are fosters trust, instills hope and provides genuine care.



3600+

Clinic Visits



2000+

Harm Reduction Supplies



350+

Transportation Support



260+

Referrals



Instructions

Go to

www.menti.com

Enter the code

2606 2873



Or use QR code

Important Characteristics of a Successful Program





Primary care



**Chronic care
management**



Acute care



**Connection to
care**

CLINICAL CARE

Interprofessionalism



Collaboration
with variety of
departments



Staying
connected
with local
partners



Utilizing internal
resources--
medical staff,
social workers,
community health
workers



Including
people with
lived
experience

INNOVATION

Collaborate with partner organizations to determine the most appropriate structure of services

01

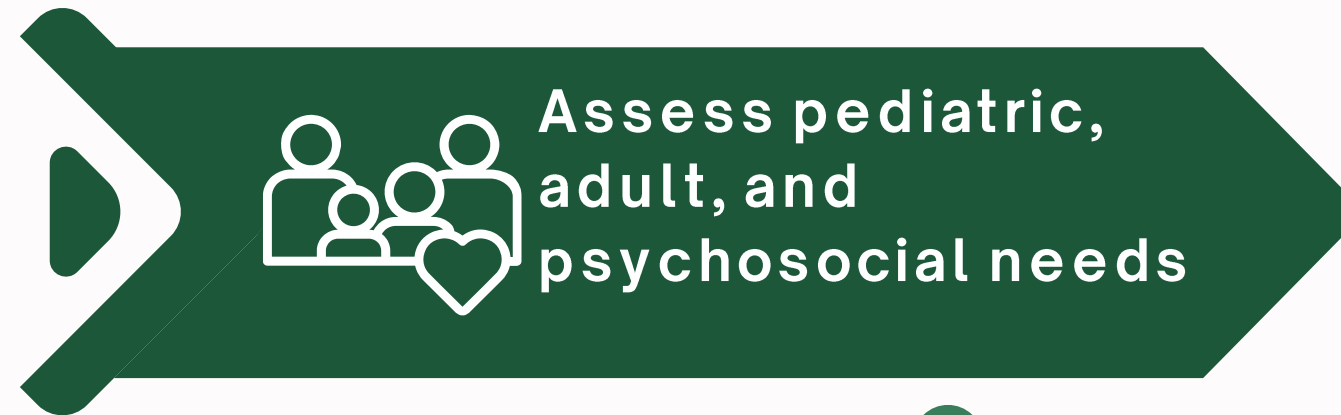


Assess availability of basic needs, including hygiene products and OTC medication



02

03



Point of Care testing & Provide prescriptions (variety of pathways)



04

05



Student and Learner Engagement

Learners at RUSH and within the Center, engage with the community in a variety of ways to train the next generation of clinicians.

Community Engagement



Health and Homelessness Elective



Student Fellowships



FLEXIBILITY

	CONGREGATE SETTINGS	SHELTERS	TESTING AND VACCINATIONS
MOBILE CRISIS RESPONSE	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
PANDEMIC RESPONSE	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
ASYLUM SEEKER RESPONSE	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>





Potential Solutions to Mitigate Barriers to Health Care Among People Experiencing Homelessness or Vulnerably Housed





THANK YOU

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