Staff Bridge Back to Clinic

- Outreach workers, peers, and community health workers serve as liaisons to connect clients with care
 Support with a paging a paging a great the
- Support with accessing care at the health center, including warm hand offs to providers

Mobile Clinic

Comes to Shelter

contingent upon space availability

Mobile clinic can quickly respond to

• Mobile clinic is just outside shelter

different shelter locations as needed

 "Clinic on wheels" allows for consistent clinical services not

inside the shelter

doors

Medical Provider Does Outreach to Shelter

- Similar to a "backpack model" where providers see clients in the exact spot they are
- Confidentiality can be challenging

Embedded Clinic

Could be brought under the HRSA scope of health center as a "satellite site" so that the space is fully staffed and operated by the health center. If this is done, the space cannot be used by other organizations without agreement from the health center.
 Hours are set by health center

Shelter Health Models

Shelter health looks different in each community and is determined by the needs of the population, space, and the resources available. No one model is innately better and often using multiple models in conjunction can meet the needs of the shelter residents more effectively. All models are best implemented when combined with client-centered, trauma informed, harm reduction approaches to engagement and care.

Health Center Provides Crisis Support

- Could be medical or behavioral health teams (or both)
- Health center staff provides ondemand crisis assessment and support

Health Center Serves As On-Call Provider for Shelter

- Telehealth can be used
- Health center staff can help shelter staff triage needs of the client to determine a medical care plan

Medically Designated Space

- Space within a facility is designated for clients who require additional medical support
- Health Center staff provide care in that space for clients who are there
- Rules/Policies for these clients may need to be different based on their ability to ambulate, etc.

Medical Triage

- Used to determine admittance into a shelter
- May be a method of storing/managing medication

Considerations for All Models of Shelter Health



Shelter
health team:
Composition,
services offered,
etc.



Hours of operation



Space opportunities and limitations



Client
communication:
How will people
know you're
there?



Client flow:
How will
clients
be seen
by providers?



Medication:
What will be
available? How
will clients get
medications? Where
will they be stored?



Confidentiality:
How programs
will talk to one
another about
shared clients?