

TennCare Shelter Enrollment Project



The TennCare Shelter Enrollment Project exists to ensure that children who are experiencing homelessness in Tennessee can enroll in and enjoy the benefits of TennCare

How can the TennCare Shelter Enrollment Project serve your shelter staff and residents?

TennCare Shelter Enrollment Project (nhchc.org)

- **Enrollment Events:** if you have families in your program who are not enrolled in Tenncare, we can come to your facility and assist clients in the process of enrolling in TennCare or the Marketplaces. We can also help your uninsurable clients find health care.
- **Resident Trainings:** we can come to your shelter on a quarterly basis and conduct a 1 hour training for your clients that covers the basics of healthcare for children who are homeless:
 - How to enroll in and access care through TennCare
 - o How and why of regular screenings and preventive care
 - Using your insurance card and finding a provider
 - o The unique mental and physical health needs of children who are living in a shelter
 - The importance of keeping mom and dad healthy
- **Staff Trainings:** we can meet with your staff, at your facility, to provide information and updates on TennCare, community resources, and managing the health of children in shelter
 - Shelter Health/Communicable Disease Control
 - o Assisting a Client in a Mental Health Crisis
 - o Homeless Health Care for Special Populations (Victims of DV, Unaccompanied Youth, LGBTQ)
 - Safety Planning for Persons Experiencing Homelessness
 - o TennCare, CoverKids, The Marketplace...and Your Clients
- **Regional Trainings:** we offer annual trainings in your area to bring to the table staff from nearby shelters and discuss the health needs of children who are living in shelters
- **Troubleshooting:** if you have a question about TennCare, feel free to call our Toll-Free Number at: 1-877-797-2292, or for more information or to utilize services, email Sandra Mooney at smooney@nhchc.org.

We are here to assist you with the healthcare needs of your clients!