HCHP Workflow for Positive Covid-19 Test Result Management

Provider to check for test results 24-48 Hours after testing

COVID-19 +

Provider Documents Critical Lab in Patient’s Chart

Provider Calls the Patient to provide:
1. Information on Self Quarantine
2. Provide Education on S/S to Seek Medical Attention
3. Copy of test results
4. Medication refills for 30 days

The Provider Notifies the Triad, Case Manager, Social Workers and Grants project Manager by email of Positive results

Provider Calls Patient as per Medical Necessity To Follow Up on S/S during quarantine. Period @Shelter

CM & SW Notify the City and Document in the Patient’s Chart

If Patient is Asymptomatic for 10 Days, Cleared from quarantine and Medical Clearance letter given

Retesting of Patient After 10 to 14 Days as Needed per employer request

Provider Notifies the Shelter Administration

Unable to Locate Patient due to No Active Phone or Valid Address, Contact HCHP CM, SW

Provide information to shelter about quarantine and contact testing

Testing Staff to Confirm
1. Demographics
2. Race
3. Ethnicity are updated at the time of testing, support staff to confirm this info.

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