COVID-19 TOWN HALL SERIES

Avoiding Civil Detention:
Responding to Clients Who Violate Isolation Orders

April 24, 2020
EVOLVING ISSUE: SUPPORTING CLIENTS & AVOIDING CIVIL DETENTION

• Increasing number of alternative care sites in congregate & non-congregate settings for people who are homeless and need I&Q settings

• Varying levels of services and varying types of providers/workforce to deliver support

• Varying levels of admission criteria and program rules

• Challenging situations for everyone, especially for vulnerable people with complex health conditions now living in unfamiliar settings
GOALS FOR TODAY’S DISCUSSION

• Identify the current challenges we are all facing
• Hear how others are addressing this issue
• Provide strategies for responding to challenging clients in a manner that avoids civil detention (or other negative outcomes)
• Address your questions and comments

Enter your comments and questions here for group discussion.
NEW ISSUE BRIEF: REDUCING HARM FOR PEOPLE WHO USE DRUGS

- Aimed at alternate care sites
- Describes why harm reduction saves lives
- Provides programmatic & policy strategies
- Links to additional resources
TODAY’S DISCUSSION PANEL

• Yakima Neighborhood Health Services, Yakima, WA
  → Rhonda Hauff, Chief Operating Officer/Deputy CEO
  → Annette Rodriguez, Homeless Services Director

• Bethlehem Haven, Pittsburgh, PA
  → Sharon R. Higginbothan, Ph.D., Chief Operating Officer
  → John Strong, Shelter and RSS Supervisor
Yakima County has highest rate of COVID-19 cases in Washington, double the state rate
SCENES FROM YAKIMA
SCENES FROM BETHLEHEM HAVEN
Q&A & DISCUSSION

If you haven’t already, please send us questions using the chat box at the bottom of your screen
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WEBINARS ON THE HORIZON

• **Tuesday, April 28, 1:00 EST:** Delivering Health Care in Isolation and Quarantine Facilities for People Experiencing Homelessness

• **Thursday, April 30, 2:00 EST:** Safer at Home? COVID-19 and Domestic Violence

• **Friday, May 1, 1:00 EST:** Testing in Homeless Shelters

Registration links in the Resources Box below!
OTHER RESOURCES

• Dedicated COVID-19 webpage:
  → www.nhchc.org/coronavirus
  → HUD, CDC, & HRSA materials, local policies & guidance, consumer-specific materials

• **Request:** Please send us your local guidance and protocols!
  → Send to Michael Durham, TA Manager, at mdurham@nhchc.org

• Weekly editions of **Solidarity** *(Wednesdays)*

• Upcoming issue of **Mobilizer** *(April 30)*