

**ANONYMOUS PATIENT SURVEY**

SITE \_\_\_\_\_

DATE \_\_\_\_\_

	Strongly Disagree	Disagree	Agree	Strongly Agree	Not Applicable
1. When requesting an appointment, I am always given a chance to see my primary provider.					
2. I think the office/van tries to coordinate my care so I get all the tests I need during one visit.					
3. I am able to get an appointment as soon as I need it.					
4. I am able to be seen the same day I request it (walk-in).					
5. When I call or visit the clinic or van for advice or help, I get a visit on the same day if my MD/NP/PA is there.					
6. When I visit the clinic or van with a medical emergency, I get a response from the doctor in a reasonable amount of time.					
7. If my doctor/nurse practitioner, physician assistant had an email I could use to reach him or her, I would use it.					
8. If my doctor/nurse practitioner, physician assistant had a website to help me get medical information, I would use it.					
9. My doctor/nurse practitioner, physician assistant 's office/van provides language translation services when I need them.					
10. My doctor/nurse practitioner, physician assistant 's office/van helps me with health insurance and Medicaid when I need it.					
11. I do not have to wait more than I should once I'm in the clinic/van.					
12. Nursing staff are skillful, helpful and respectful.					
13. The MD/NP/PA I saw today is skillful and helpful.					
14. The MD/NP/PA I saw today communicates well and cares about me.					
15. I am confident that I can take care of and control most of my health problems.					
16. I would recommend this doctor's office/van to family or friends.					

Name of doctor seen today: \_\_\_\_\_

What do you like most about this office/van?: \_\_\_\_\_

What could this office/van to do improve?: \_\_\_\_\_