



NATIONAL
HEALTH CARE
for the
HOMELESS
COUNCIL

ANNUAL REPORT

JULY 1, 2018-JUNE 30, 2019

Pictured: Valarie Dowell, a consumer leader at Cincinnati Health Network. Photo by Rick Brown.

INTRODUCTION

Our Mission

Grounded in human rights and social justice, the National Health Care for the Homeless Council's mission is to build an equitable, high-quality health care system through training, research, and advocacy in the movement to end homelessness.

The Good News

Through the work of the Health Care for the Homeless community, more than one million patients experiencing homelessness received primary health care, medical respite services, and a range of life-saving and life-changing care. Our policy and advocacy work took the message of people without homes and those working alongside them directly into halls of power in Congress, state capitals, and community forums across the country.

Powered by a dedicated staff and expertise in the Council community—doctors, nurses, social workers, advocates, and people with lived experience of homelessness—we added substantially to our common knowledge.

We have much more to do, and we need your involvement and partnership. If you are not yet a member, please join today as an Organizational Member or Individual Member so that we can end homelessness... together!

In Solidarity,



Bobby Watts, MPH, MS, CPH
CEO



Our Values



QUALITY



ACCESS



JUSTICE



COMMUNITY

MEMBERSHIP

Introduction

Our members include Health Care for the Homeless (HCH) grantees, medical respite programs, clinicians, consumers, advocates, and numerous stakeholders.

Organizational Members

216

Total organizations representing over 40 states

Includes 140 HCH grantees and 76 key stakeholders (PCAs, medical respite programs, HCH subcontractors, and advocacy organizations)

Individual Members

Total individuals

5,000+

Including 2,800+ members of the HCH Clinicians' Network, 1,300+ members of the National Consumer Advisory Board, and 1,400+ members of the Respite Care Providers' Network

Your Membership Makes a Difference!

Individual membership is free. Dues start as low as \$500 for Organizational Members and provides exceptional benefits that include:

- Significant Conference discounts, cost-saving opportunities, and attendance of our Leadership Summit on Homelessness & Health Care.
- Leadership in the Council through committee or Board service.
- A collaborative, supportive community working to end homelessness.

nhchc.org/join

EDUCATION & TRAININGS

National HCH Conference

The Council holds the annual National HCH Conference, a singular experience for people and organizations working at the nexus of homelessness and health care. HCH2019 convened **924** attendees, including **43** consumers and representing **154** HCH grantees. Attendees earned **4,879** CME credit hours, and **95%** agreed that learning objectives were met.



2019 NATIONAL HEALTH CARE FOR THE HOMELESS CONFERENCE & POLICY SYMPOSIUM

MAY 22-25 | WASHINGTON, D.C.

924

REGISTRANTS

154

HCH GRANTEES

43

CONSUMERS

95%

ATTENDEES AGREED THAT
LEARNING OBJECTIVES
WERE ACHIEVED

4,879

CME CREDIT
HOURS EARNED

Selected Highlights

- [Keynote Speeches](#) by Catherine Lhamon, U.S. Commission on Civil Rights Chair, and Leilani Farha, UN Special Rapporteur on the Right to Adequate Housing
- Pre-Conference Institute: [Achieving Equity & Justice in Health Care & Housing: Realizing a National Agenda at the Local Level](#)
- Workshop: #SafeForMeToo: Creating a Safe & Supportive Space for Women without Homes...
- Learning Lab: Diversity, Equity, & Inclusion in Homeless Services: A Journey in Anti-Racism
- Privately-Funded [Social Justice Rally](#)

Our free [webinars](#) delivered vital trainings on homelessness and health care to individuals across the U.S. In FY19, our webinars examined women's services, diabetes, social determinants of health, and other topics.

24

Webinars hosted

3,126

Total attendees

95%

Attendees agreed that learning objectives were met

1

[Virtual Training series](#)

Communications

The Council's reach is expanding: in FY19, the Council received coverage in publications such as the ATLANTIC, HEALTH AFFAIRS, and the SEATTLE TIMES. Over 330,000 people from across the country visited www.nhchc.org.

Four Ways to Stay Engaged

Click below to [join us](#) as an Individual Member to receive our emails, like us on [Facebook](#), follow us on [Twitter](#), or subscribe to our [YouTube channel](#).



EDUCATION & TRAININGS

Regional & Virtual Trainings

In addition to our annual National HCH Conference, the Council hosts trainings on health care and homelessness for in-person and digital participants across the nation.

Medical Respite Training Symposium

OCT. 1-2, 2018 | PHOENIX, AZ

162

ATTENDEES

99%

ATTENDEES AGREED THAT
LEARNING OBJECTIVES
WERE ACHIEVED

The Symposium's two full days of sessions examined strategies for creating and expanding medical respite programs, national health policies, and more.

Selected Session Highlights

- Building a Sustainable Program: Funding Approaches to Start and Grow Medical Respite Care
- Medical Respite and Housing: Housing Strategies

Spring Virtual Training

MARCH 6-28, 2019 | ONLINE

1,962

TOTAL WEBINAR
REGISTRANTS

96%

ATTENDEES AGREED
THAT LEARNING OBJECTIVES
WERE ACHIEVED

324

CME CREDIT
HOURS EARNED

The Council's third Virtual Training featured webinars on sex work and homelessness, assessing the needs of women in medical respite care, and more.

Selected Session Highlights

- Distinct Health Disparities of LGBTQ Women Experiencing Homelessness
- Minority Stress: Racism and Women's Issues

EDUCATION

Technical Assistance

The Council provides [technical assistance \(TA\)](#) and [targeted training](#) to Health Care for the Homeless health centers, medical respite providers, and other agencies working at the nexus of homelessness and health care.

657 Total TA Requests*

47

States and districts represented (including D.C. and P.R.)

17

Targeted trainings and site visits

* Includes 297 consumer inquiries.

Top Technical Assistance Requests by Category

Medical Respite (66)

Street Medicine (18)

Costing Tool (15)

HCH Best Practices (14)

Homelessness 101 (14)

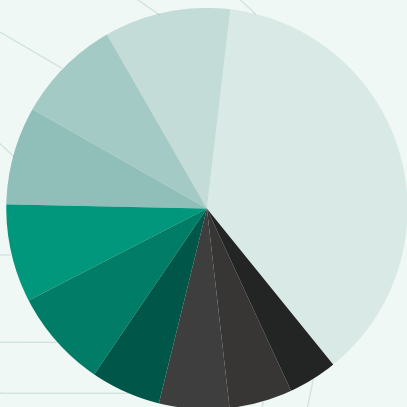
Outreach (14)

CABs (10)

Housing (10)

Safety & Security (9)

Diabetes (7)



In FY19, the Council worked to improve the state of homeless health care by disseminating best practices, publications, and related resources.

10

Publications on best practices, research, and policy issues in homeless health care in FY19

- *2019 Adapted Clinical Guidelines: Medication Management for Patients Experiencing Homelessness Diagnosed with Diabetes*
- *Addressing the Opioid Crisis: Medication-Assisted Treatment at Health Care for the Homeless Programs*
- *Healing Hands: Non-Opioid Substance Use, Mental Health, & Homelessness*
- *Healing Hands: Treatment Models for Non-Opioid Substance Use Amongst Populations Experiencing Homelessness*
- *Homelessness & Adverse Childhood Experiences: The Health and Behavioral Health Consequences of Childhood Trauma*
- *Homelessness, Health and Medical-Legal Partnerships*
- *Medical Respite Care Programs & the IHI Triple Aim Framework*
- *Nutrition and Diabetes Guide: How Medical Nutrition Therapy Can Improve Diabetes Management*
- *Oral Health and Diabetes in Patients Experiencing Homelessness*
- *Pre-Exposure Prophylaxis (PrEP) for HIV Prevention: Considerations for Individuals Experiencing Homelessness*

Policy & Advocacy

The Council vigorously advocates for policies addressing the systemic causes of American homelessness. In FY19, the Council addressed the shifting health care landscape by educating lawmakers about the impact of policies on HCH, participating in coalitions, and commenting on federal policies. This vital work depends on the support of Membership dues and the generosity of private donors.

Mobilizer action alerts disseminated

12

Policy briefs released

4

Consumer Voices

The Council's [National Consumer Advisory Board](#) serves as a vehicle for consumers of HCH programs to become an effective, collaborative voice on national issues.

In FY19, NCAB released new publications, uplifted consumer voices and storytelling, and honored events such as Homeless Persons' Memorial Day.

Publications



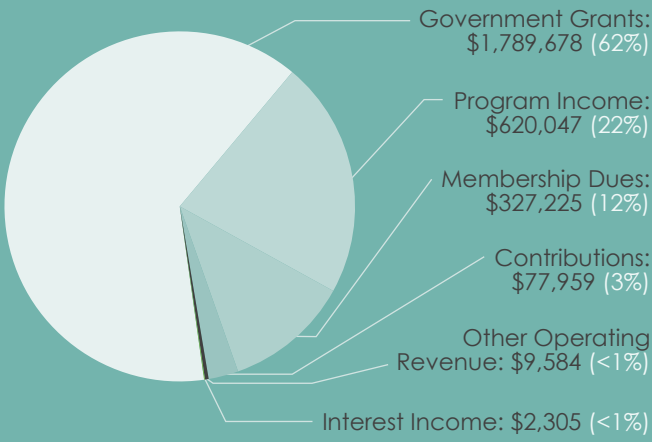
The Consumer Voice:
NCAB Newsletter, Spring
2019



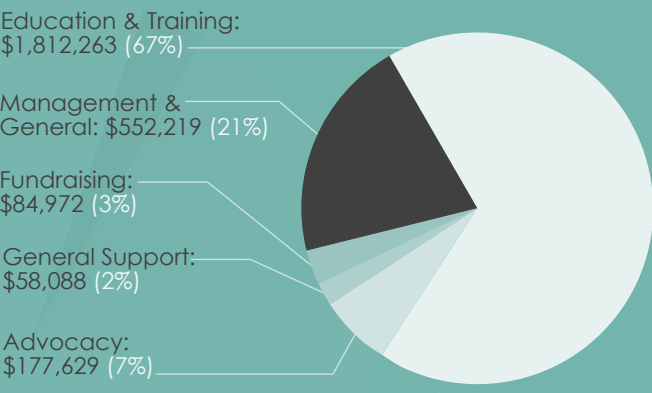
The Consumer Voice:
NCAB Newsletter, Winter
2018

FINANCES

Total Revenue: \$2,826,789



Total Expenditures: \$2,685,171



Thank you to the

PEOPLE & GROUPS

who supported our operations and privately-funded advocacy in FY19.

Your generosity helps make our work possible.
Please give.

nhchc.org/donate