Trauma-Informed Organizations Learning Collaborative: Opportunity to Engage with the National Health Care for the Homeless Council

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PRESENTERS

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AGENDA

• Learning Collaborative Overview
  → Purpose / Vision
  → Goals and Objectives
  → Timeline

• Year One
  → Goals, Vision and Structure
  → Key Dates

• Pause for audience questions
• Expectations for Participants
• Application Process
• Final Q&A
PURPOSE

TI organizational principles & the mission of organizations serving people experiencing homelessness

→ to treat current symptoms

→ address the etiology of trauma

→ prevent additional or further trauma.
VISION

• Learning Collaboratives (LC) and the engagement of a multi-disciplinary team at health centers to achieve the yearly goals of this project.
  → utilize the experiences and expertise of LC members and other invited subject-matter experts from the field.

• LC model
  → learning sessions
  → action periods
  → one-on-one check-ins
GOALS

• Create a common understanding in how to foster a trauma-informed (TI) health center

• Development of an organizational structure and plan for assessing, implementing and evaluating trauma-informed practices.
  → Develop and/or promote an assessment tool
  → Provide technical assistance to health centers
  → Support on-going evaluation to measure the impact and outcomes of TI organizations.
OBJECTIVES

• Create resources

• Generate outlets for peers to share experiences and insights about the change process in becoming a TI organization.

• Develop the learning collaborative model as a training/technical assistance tool for future implementation of a Trauma-Informed Organizations curriculum.
TIMELINE

• Year One (July 2017 – June 2018)
  → Kick-off event
  → First year cohort (6 meetings)
  → Identify TIO assessment to implement in Year 2

• Year Two (July 2018 – June 2019)
  → At least 5 Health Care for the Homeless programs will implement the tool

• Year Three (July 2019 – June 2020)
  → Toolkit
  → Pre-Conference Institute
YEAR ONE – GOALS

• Identify tools for how to conduct a TI organizational assessment at a Health Care for the Homeless program

• Identify organizational and systems change plans for how to become a TI organization

• Decide to choose an existing OR develop a new tool

• Develop an organizational implementation plan, which will include steps for readiness, a structure for assessment, a process for implementation, and metrics and methods for evaluation.
YEAR ONE – VISION AND STRUCTURE

• The process will support the study of trauma-informed organizations, assessment and evaluation tools, and organizational change models. This understanding enables us to select or develop the resources to be utilized in Year 2

• This will be achieved through:

  → **Six web-based learning sessions** for content knowledge, facilitated discussions, and guidance from subject-matter experts and other LC participants;

  → **Action periods** (assignments between learning session) to analyze assessment tools and organizational change;

  → **One-on-one check-ins** between Council staff and health centers for additional feedback and support
YEAR ONE – KEY DATES

• Kick-Off Meeting
  → January 10 from 2:30-4:30pm Eastern

• Interactive Web Meetings
  → First Wednesday of each month, February – June from 2:30 – 4:00pm Eastern

• Face-to-Face Meeting at the National Health Care for the Homeless Council Conference
  → May 17. Optional.
PROJECT OVERVIEW

QUESTIONS

Up next ... Learn how to join the Learning Collaborative
BENEFITS & WHAT TO EXPECT

• Meet and discuss trauma with HCH staff
• Share experiences in addressing trauma
• Share & learn about available trauma resources
• Receiving training
• Ask questions
• Share challenges
• Receive guidance from subject-matter experts
• Receive and offer peer support
• Achieve the LC learning objectives (6)
EXPECTATIONS FOR LEARNING COLLABORATIVE PARTICIPANTS

• Attend all six interactive web sessions
• Complete the homework assignments
• Attend a bi-monthly one-on-one call with Council staff
• Agree to engage with our values and principles
• Follow the group’s decision-making model.
• Complete all evaluation surveys
CRITERIA FOR INCLUSION

• **Support of one staff member and an Executive**
  → No financial cost to participate
  → Program should provide services to people experiencing homelessness
  → Ability to share some organizational documents (solely with other learning collaborative participants)
  → Ability to get feedback on the assessment tools and organizational plan from staff

• **One year commitment**
  → Estimated 3-5 hours per month
HOW TO APPLY

• Process

→ The application available via the National HCH Council’s webpage with an online form which includes basic questions and allows for the upload of two required documents: the answers to the application questions and a Memorandum of Understanding

• Key Dates

→ Application Deadline – December 15

→ Notifications to Applicants – December 22
APPLICATION QUESTIONS
Thank you

Contact us about the project

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