

Trauma-Informed Organizations Learning Collaborative:

Opportunity to Engage with the National Health Care for the Homeless Council

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PRESENTERS



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AGENDA

- **Learning Collaborative Overview**
 - Purpose / Vision
 - Goals and Objectives
 - Timeline
- **Year One**
 - Goals, Vision and Structure
 - Key Dates
- *Pause for audience questions*
- **Expectations for Participants**
- **Application Process**
- *Final Q&A*

PURPOSE

TI organizational principles & the mission of organizations
serving people experiencing homelessness

- to treat current symptoms
- address the etiology of trauma
- prevent additional or further trauma.

VISION

- *Learning Collaboratives (LC)* and the engagement of a multi-disciplinary team at health centers to achieve the yearly goals of this project.
 - utilize the experiences and expertise of LC members and other invited subject-matter experts from the field.
- *LC model*
 - *learning sessions*
 - *action periods*
 - *one-on-one check-ins*



GOALS

- Create a common understanding in how to foster a trauma-informed (TI) health center
- Development of an organizational structure and plan for assessing, implementing and evaluating trauma-informed practices.
 - Develop and/or promote an assessment tool
 - Provide technical assistance to health centers
 - Support on-going evaluation to measure the impact and outcomes of TI organizations.

OBJECTIVES

- Create resources
- Generate outlets for peers to share experiences and insights about the change process in becoming a TI organization.
- Develop the learning collaborative model as a training/ technical assistance tool for future implementation of a *Trauma-Informed Organizations* curriculum.

TIMELINE

- Year One (July 2017 – June 2018)
 - Kick-off event
 - First year cohort (6 meetings)
 - Identify TIO assessment to implement in Year 2
- Year Two (July 2018 – June 2019)
 - At least 5 Health Care for the Homeless programs will implement the tool
- Year Three (July 2019 – June 2020)
 - Toolkit
 - Pre-Conference Institute

YEAR ONE – GOALS

- Identify tools for how to conduct a TI organizational assessment at a Health Care for the Homeless program
- Identify organizational and systems change plans for how to become a TI organization
- Decide to choose an existing OR develop a new tool
- Develop an organizational implementation plan, which will include steps for readiness, a structure for assessment, a process for implementation, and metrics and methods for evaluation.

YEAR ONE – VISION AND STRUCTURE

- The process will support the study of trauma-informed organizations, assessment and evaluation tools, and organizational change models. This understanding enables us to select or develop the resources to be utilized in Year 2
- This will be achieved through:
 - **Six web-based learning sessions** for content knowledge, facilitated discussions, and guidance from subject-matter experts and other LC participants;
 - **Action periods** (assignments between learning session) to analyze assessment tools and organizational change;
 - **One-on-one check-ins** between Council staff and health centers for additional feedback and support

YEAR ONE – KEY DATES

- **Kick-Off Meeting**

→ January 10 from 2:30-4:30pm Eastern

- **Interactive Web Meetings**

→ First Wednesday of each month, February – June from 2:30 – 4:00pm Eastern

- **Face-to-Face Meeting at the National Health Care for the Homeless Council Conference**

→ May 17. *Optional.*

PROJECT OVERVIEW QUESTIONS

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Up next ...Learn how to join the Learning Collaborative

BENEFITS & WHAT TO EXPECT

- Meet and discuss trauma with HCH staff
- Share experiences in addressing trauma
- Share & learn about available trauma resources
- Receiving training
- Ask questions
- Share challenges
- Receive guidance from subject-matter experts
- Receive and offer peer support
- Achieve the LC learning objectives (6)

EXPECTATIONS FOR LEARNING COLLABORATIVE PARTICIPANTS

- Attend all six interactive web sessions
- Complete the homework assignments
- Attend a bi-monthly one-on-one call with Council staff
- Agree to engage with our values and principles
- Follow the group's decision-making model.
- Complete all evaluation surveys

CRITERIA FOR INCLUSION

- **Support of one staff member and an Executive**
 - No financial cost to participate
 - Program should provide services to people experiencing homelessness
 - Ability to share some organizational documents (solely with other learning collaborative participants)
 - Ability to get feedback on the assessment tools and organizational plan from staff
- **One year commitment**
 - Estimated 3-5 hours per month

HOW TO APPLY

- Process
 - The application available via the [National HCH Council's webpage](#) with an online form which includes basic questions and allows for the upload of two required documents: the answers to the application questions and a Memorandum of Understanding
- Key Dates
 - Application Deadline – December 15
 - Notifications to Applicants – December 22

APPLICATION QUESTIONS

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Thank you

Contact us about the project

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